

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25th day of February 2019
C.G. No:25/ 2018-19/Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri P. Kodanda Rami Reddy,
D. No:12-154,
B.R. Road, Eastpet,
Punganur,
Chittoor - Dist

Complainant

AND

1. Junior Accounts Officer/Punganur
2. Assistant Engineer/O/Punganur
3. Assistant Divisional Engineer/O/Punganur
4. Divisional Engineer/O/Madanapalli

Respondents

ORDER

1. Complaint filed a petition before this forum regarding revision of bill for his LT Cat –III service No. 5234406009100.
2. Respondents No.1,2,3, and 4 made a joint written submission to the forum wherein they have elucidated that respondent No.1 contacted the complainant and requested to pay an amount of Rs.21,100/- out of outstanding arrears amount of Rs.42,542/- . Responding to this the complainant had paid an amount of Rs.21,100/- on 11.04.2018. When respondent No.1 had adjusted the available security deposit Rs. 17,490/- vide RJ No.04/01.4.2018 and withdrawn the fictitious demand of Rs.3,953/- vide RJ No.10/05-2018 Dt: 22.05.2018. Now the outstanding amount on the complainant service is Rs. Nil and the service was also dismantled on the request of the complainant.
3. The complainant when contacted over phone by the forum on 31.01.2019 at 4.55 P.M expressed his satisfaction in resolving the grievance.

DESPATCHED

DATE 7/3

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4. Since the grievance of the complainant was resolved by the respondents the complaint is disposed off in favour of the complainant

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 25th February 2019.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.